

TRAVEL TIPS

In this section you will find useful information about the *AmaMagdalena* and travel to Colombia. If you have any specific questions concerning your airline reservations or our itinerary, please contact BenchMark Incentives at (978) 792-5150 or toll-free at (866) 535-8600 from the USA and Canada, between 9:00 a.m. and 5:00 p.m. Eastern Time, Monday through Friday. You may also contact us via e-mail at tut@benchmarkincentives.com or by fax at (978) 834-6082.

WHAT SHOULD I PACK?

Comfort is the name of the game. Colombia is a hot and humid country so lightweight, easy-care clothing is recommended. Long sleeved UV protective shirts and pants will offer continuous protection from the sun and mosquitos.

1. Walking shoes or sneakers
2. A swimsuit if you plan to take advantage of the ship's pool
3. Personal medications and prescription eyeglasses
4. Small backpack
5. Binoculars
6. Sunglasses and sunscreen
7. Calculator or currency converter - if you have a smart phone, there's an app for that
8. Camera with charger or extra batteries, and plugs and converters
9. Travel Insurance certificate, if you've purchased insurance (highly recommended)
10. Passport and money
11. A copy of the picture page of your passport – keep separate from your passport
12. Electric plug adaptor (The plugs on board are 220 volt 2 prong plugs). There are USB ports in the room.

Valuables

Remember, neither the airlines nor the *AmaMagdalena* will take responsibility for lost or stolen valuables. We suggest that you simply don't bring valuables, such as expensive jewelry, with you. If you feel that you need to bring valuables, pack them in your carry-on bag then store them in your stateroom's safe. While touring or shopping leave your valuables, passport and the bulk of your money in the safe. Take with you only the money you intend to spend. Carry a copy of the picture page of your passport with you as you may need it in case your passport is lost.

TRAVEL ARRANGEMENTS

A block of seats has been reserved for our group from Miami International Airport (airport code is MIA) on Saturday, May 16, 2026. The group will be flying on American Airlines #927 to Barranquilla (airport code is BAQ), Colombia and arrives at 2:25 p.m. If you would like to fly on the group flight from Miami, please indicate so on the Registration Form.

Please Note: If you are planning to fly with the group to Colombia and would like assistance booking your flight from your home city airport to Miami, please contact BenchMark Incentives.

On Saturday, May 23, 2026, the group flight will depart Cartagena (CTG), Colombia at 1:55 p.m. on American Airlines #1144 and will arrive back in Miami at 5:55 p.m. Connecting flights from Miami to your home city airport will be the same day.

If you are making your own airline arrangements, we strongly suggest you plan on arriving to Barranquilla (BAQ), Colombia by 5:00 p.m. the latest on Saturday, May 16. The ship departs from the dock at 9:00 p.m., and it is approximately a 50-60 minute transfer to the dock. You may book your flight home anytime on Saturday, May 23 as we arrive in Cartagena the day before. We recommend transferring to the Rafael Núñez International Airport (CTG) at least four (4) hours prior to your scheduled flight time for a relaxed disembarkation, including getting through customs and travel to the airport.

TRAVEL DOCUMENTS

Passports

Not only is a valid passport required for all U.S. Citizens to travel to Colombia (your passport should be valid for at least six (6) months after your intended return date to your home city), but passengers are also required to present a passport prior to boarding the ship. If you do not have a valid U.S. passport, go to the [Bureau of Consular Affairs](#) website and refer to the Passport section, which will explain everything you need to know about obtaining a passport.

You should apply for one TODAY as it can take up to 6 weeks from the day an application is submitted to the day a new passport is received. Expedited service (for an additional \$60) can take up to 3 weeks from the day an application is submitted to the day a new passport is received. These door-to-door timeframes include both processing times and mailing times on the front and back end.

DO NOT wait to receive your passport before completing your [Registration Form](#). You may send your passport information to TUT Guest Services when you receive your passport.

Please Note: Attendees with non-U.S. passports are responsible for registering and obtaining your own passport.

Visas

U.S. citizens may enter Colombia without a visa for stays of up to 90 days. Non-U.S. attendees are responsible for obtaining their own visa (if necessary). If you do not have the necessary documentation for travel to Colombia, we urge you to check with your local consulate to determine if a visa or other special documentation is required.

PLEASE NOTE: IF YOU WILL BE EXTENDING YOUR TRIP TO ANOTHER COUNTRY, YOU SHOULD CHECK WITH THE CONSULATE OF THAT COUNTRY TO ESTABLISH IF A VISA OR ANY ADDITIONAL DOCUMENTATION WILL BE REQUIRED.

Colombia Immigration Form

All travelers entering Colombia are strongly encouraged to fill out the online CheckMig immigration registration form. Filling out this form speeds up the immigration control process, ensuring a more seamless journey.

The CheckMig immigration registration form must be filled out between 72 hours prior to your arrival in Colombia and at least one hour prior to your arrival. There is no cost associated with filling out this form. To access the CheckMig website and fill out your form for your river cruise through Colombia, visit: <https://apps.migracioncolombia.gov.co/pre-registro/en>.

LUGGAGE

Checked Bags

The Transportation Security Administration (TSA) has strict luggage regulations. At this time, airline passengers are allowed to check two (2) pieces of luggage. Most major airlines now charge a fee for each piece of checked luggage. The average fee is \$25 per bag. Each suitcase that you plan to check on the plane should not exceed the weight limit or luggage allowance. Bags exceeding the weight limit will incur extra fees, which can be a flat rate or calculated per pound/kilogram, depending on the airline. Please check your airline's website for information regarding luggage fees.

When you check your bags at your home city airport, be sure the airline representative labels them with the special airport code "BAQ" which stands for the Barranquilla International Airport in Colombia.

Please Note: The airlines advise that you include full identification information inside each piece of luggage in case the other tags are lost in handling.

Carry-on Bags

You are permitted to carry one item of hand baggage (max 22 lbs. - 22x14x9 in. or 56x3x23 cm) in addition to one small personal item onboard the aircraft. Your personal item (e.g. a small handbag or laptop case) must fit comfortably under the seat in front of you.

Passengers with more than one carry-on, plus a personal item will be required to check the additional luggage. Be sure to pack the essentials in your carry-on bag, such as your airline tickets, passport, a light change of clothing, any valuables, medications, toiletries, and perhaps a book or a snack.

Although regulations have recently changed, the TSA still recommends that sharp objects be placed in your checked luggage. It's not just the obvious items, but includes such innocuous items as razors for shaving, nail files, Swiss army knives, and corkscrews. Lighters and matches, or any type of scissors (e.g., from a sewing kit or first aid kit) should also be packed in your checked luggage.

Additionally, liquids and gels are forbidden as carry-on items unless they are under three (3) ounces and declared by showing them in a plastic, one-quart bag. A few exceptions to this rule apply and include diabetic glucose medications such as insulin, baby formula, and prescription liquid medications labeled

with a name that matches the passenger's ticket. These items must be declared to the transportation security officers at the security checkpoint. Beverages and other items purchased in the secure boarding area may be brought onto the aircraft.

Laptop computers must still be screened separately at the security checkpoint but will be allowed on board the aircraft.

Lost Luggage

In the event that one of your bags goes astray, you'll want to file a Baggage Claim Report before passing through customs at the airport. Also, be sure to inform a member of the TUT Travel Staff so that they can work with the airlines to recover your lost luggage as quickly as possible.

AIRPORT CHECK IN

Strict security measures at the airport may impact your travel plans and cause delays, which is why it is important that you allow plenty of time to get to the airport and check in at least three (3) hours prior to your flight's international departure time. Due to constant changes in flight schedules, it is highly recommended that you confirm your flight's status before you leave for the airport.

Please take note of the latest check-in policies, carry-on bag restrictions, and airport security rules that may impact your travel plans. Due to the fact that these security measures change regularly, we suggest that you visit the following website for the most up-to-date information: <http://www.tsa.gov>.

Please Note: the department of transportation requires airlines to solicit emergency contact information for passengers traveling internationally. Please be prepared to give an emergency contact name and telephone number upon check in.

EMERGENCY TRAVEL SERVICE

If BenchMark Incentives booked your airline reservations and you have a travel day emergency, which occurs after hours or on a weekend, please call our 24-hour emergency hotline at 800-860-9558 from the U.S. and Canada; or from any country by calling collect to 001-303-801-2163. You will need to mention code AT9C. BenchMark Incentives can be reached from 9:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday at 866-535-8600 toll-free from the U.S. and Canada, or 978-792-5150.

TUT Travel Staff will be on-site with you throughout the trip to offer assistance, in case you have an emergency while on the *AmaMagdalena*.

HEALTH CONSIDERATIONS

ALL TRAVELERS should make sure that your standard adult immunizations and 'boosters' are up to date. Additional vaccines are not necessary for travel to Colombia, unless you are traveling from certain countries that require proof of vaccination against certain diseases.

You should be as fit and healthy as possible before starting on your journey and have enough physical stamina to go on shore excursions and sightseeing tours.

COVID-19

International travel poses additional risks, and even fully vaccinated travelers might be at increased risk for getting and possibly spreading some COVID-19 variants. If you have symptoms, delay travel and stay home to protect yourself and others from COVID-19.

In the United States it is now optional to wear a mask over your nose and mouth at most transportation hubs such as airports, on planes, and other forms of public transportation. Currently wearing a mask on The *AmaMagdalena* will be at your discretion.

For more information regarding travel during COVID-19, please visit the websites for the CDC and World Health Organization.

Physical Limitations

The *AmaMagdalena* shore excursions require a moderate-to-challenging amount of walking. Streets, complexes, landing stages, and other sites may have steps and/or uneven terrain. The embarkation/disembarkation points between ship and shore may present a challenge to some passengers. Facilities and services for passengers with disabilities may sometimes be limited or non-existent. Guests requiring special assistance must be accompanied by a person who is physically able to provide such assistance. In fairness to other guests, transfers and shore excursions adhere to a set schedule and cannot be delayed to accommodate those with physical limitations. AmaWaterways and its affiliates are not responsible for any denial of services by airline carriers, cruise vessels, hotels, motorcoaches, local guides/operators or other independent suppliers.

Medical Care

There is no doctor or nurse aboard your cruise. Please consult your physician prior to traveling if you have a medical condition that might pose limitations during your trip. Any medical condition requiring special attention must be reported to AmaWaterways at the time of booking. In the event you need medical assistance, the closest medical facility will be contacted. We strongly urge you to obtain adequate travel insurance to cover any medical treatment and/or medical evacuation while overseas.

Handicapped Facilities

The *AmaMagdalena* is not equipped for passengers who need wheelchair accessibility, as it does not have an elevator and lacks other handicapped facilities. Vessels like the *AmaMagdalena* are not designed with wheelchair ramps, and hallways or doors may be too narrow to accommodate wheelchairs or scooters. Guests must be able to manage stairs to access different decks and staterooms.

Motorcoaches, boats, and minibuses used for transfers and shore excursions also may not be handicapped accessible.

Special Diets

Please let us know prior to your departure if you have any special dietary requirements (e.g. vegan, diabetic, gluten-free, etc). We will make every effort to accommodate your requests, with the resources available to us.

Drinking Water

When traveling to a different ecological environment, the local water can sometimes adversely affect people. Drinking purified bottled water is recommended and available everywhere on the ship. The *AmaMagdalena* uses purified water to clean and cook their food and make ice for their ice machines.

Please Note: We recommend that people with sensitive stomachs use bottled water to brush their teeth.

Street Food

Please be cautious when sampling any food purchased from street vendors, as hygiene standards may be sub-par. It's best to avoid dairy products, salads and any food that is uncooked or fruit that you have not peeled yourself.

ON BOARD THE AMAMAGDELENA

Embarkation

When you arrive at the dock in Barranquilla you will be directed towards a certain check-in point to begin the embarkation process. Once at the desk, you'll be asked to present your passport and cruise documents. Here you will set up your onboard account and be given a keycard for your stateroom. This will give you access to your stateroom and double up as your card for adding onboard expenses to your account. Every time you disembark and embark on the ship in port, you'll need to scan this card, as well.

Muster Drill

A key part of the embarkation procedure is taking part in a Muster Drill. This is a legal requirement under maritime law and you'll be asked to congregate in a certain area of the ship at a specific time to learn more about the safety procedures on board. Details of where you need to be and when will be made available to you – you'll also be told what you should take along with you to the muster drill.

Food & Drink

All meals onboard are included in the program price and are served in the dining room in a single seating. Open seating allows you to sit wherever you wish and meet fellow passengers. Table reservations are not accepted.

Meals are prepared by executive chefs and offer a choice of cuisine. Breakfast and lunch are served buffet style, and dinner is a multi-course meal with a selection of entrées. A selection of snacks is almost always available in the ship's lounge area.

Complimentary bottled water, soft drinks, juices, house brand spirits, local beers, coffee and tea are available at any time throughout the cruise. These beverages are also available during meals along with unlimited fine wine. Premium wine and brand name liquor are also available for purchase.

Ship Schedule

Your ship will promptly depart each port of call according to its cruising schedule. We are unable to delay departure for passengers who may not be back on board. Unless you are on a shore excursion accompanied by an AmaWaterways-appointed guide, you will need to make your own way back to the

ship at a subsequent stop. AmaWaterways is not liable for any costs incurred if you miss the ship's departure for any reason.

Smoking

Smoking is not permitted anywhere inside the ship, only outside in the designated area.

SHORE EXCURSIONS

Daily Activities

The ship's Daily Program contains updated information about each day's scheduled activities, shore excursions, tour departure times and more. It is available at the reception desk.

A sightseeing tour is included at each location on your itinerary. These tours can involve walking and/or travel by motorcoach or a small boat. Each tour is led by a qualified English-speaking local guide. Note that scheduled activities and tours are always subject to change, particularly in the event of low water levels or inclement weather.

Religious Site Visits

When visiting religious sites, we kindly ask guests to be respectful of the local culture and its customs. Shoulders and knees should be covered, and some sites may require you to remove your shoes upon entry. Shoes that can be easily slipped on and off are useful during these excursions.

Safety Tip

As in many touristic destinations, pick-pocketing is something to remain vigilant of while traveling worldwide. It is not advisable to have passports or other valuables (i.e. expensive jewelry, large sums of money) on your person during excursions. Whenever possible, valuables should be kept in the safe available in your stateroom. Stay alert while venturing out on your own or in the evening, especially if traveling solo.

TIME ZONE

In May, if it is 5:00 p.m. in any of the cruise ports, it is:

New York (Eastern)	6:00 p.m.
Chicago (Central)	5:00 p.m.
Denver (Mountain)	4:00 p.m.
Los Angeles (Pacific)	3:00 p.m.

COMMUNICATIONS

Mobile Phones:

We highly recommend using your mobile phone when calling home. Check with your mobile phone

provider regarding international rates. Calling directly from the ship's suite can be extremely costly. Currently the charge is \$1.50 per minute and subject to change.

An inexpensive alternative to staying in touch with your mobile phone is by using WhatsApp or Viber. Both are smartphone applications that allow fast, simple, secure messaging and calling; and is available on phones all over the world. Voice and video calls made through these apps use your phone's internet connection, instead of your plan's voice minutes, so you don't have to worry about expensive calling charges.

Please Note: Data and roaming charges may apply.

Internet Access:

All guests are granted free, unlimited standard Wi-Fi for 1 device at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. It is not suitable for video, audio calls, or streaming. Premium Wi-Fi is available at an additional charge.

Telecommunications via satellite is a significantly different experience compared to high-speed connections on shore. The signal travels in a similar manner to radio waves but at much greater distances. Internet access may be inconsistent and cannot be guaranteed at all times as a result. Satellite communications are also affected by weather and the ship's location.

THE LANGUAGE

Spanish is the predominant language in Colombia and boasts a rich linguistic diversity. English is not widely spoken. However, our Travel Staff, the crew members onboard the *AmaMagdalena* and all our guides speak English.

While traveling, try to embrace the language barrier with patience and respect. Here are a few Spanish phrases that might come in handy during your visit.

Hello = hola (O-LA)

Goodbye = adios (AH-DEE-OS)

Please = por favor (POR FAH-VOR)

Thank You = gracias (GRAH-SI-AHSE)

Yes = sí (SEE)

Help = ayuda (AH-YU-DAH)

Doctor = medico (MEH-DEE-COE)

Police = policía (POE-LEE-THEE-AH)

Pharmacy = farmacia (FAR-MA-SEE-YA)

Taxi = taxi (TAXI)

Bus = autobús (AU-TO-BUSE)

Street = calle (CAH-YEH)

Left = izquierda (EASE-KEY-AIR-DAH)

Right = derecha (DEH-REH-HA)

Beef = carne (CAR-NAY)

Chicken = pollo (POE-YO)

Lamb = cordero (COR-DE-RO)

Fish = pescado (PEHS-KAH-DO)
Ham = jamon (HA-MONE)
Bread = pan (PAHN)
Cheese = queso (KAY-SOE)
Soup = sopa (SO-PAH)
Coffee = café (CAH-FAY)
Tea = te (TAY)
Milk = leche (LAY-CHAY)
Beer = cerveza (SAIR-VAY-SAH)
Purified Water = agua purificado (AH-GWAH PURE-E-FEE-CAH-DOE)

There are also a variety of smartphone apps that allow you to translate languages on the go, such as GOOGLE Translate.

SHOPPING

Villages along the Magdalena River are steeped in history, featuring lively riverfronts rich in culture, and their markets overflow with handmade goods like coffee, leather items, and emeralds.

What to Buy

- *Handicrafts:* Look for handmade items like Wayuu mochila bags, traditional hats such as the Sombrero Vueltiao, woven baskets, pottery, and handmade hammocks.
- *Jewelry:* Colombia is famous for its high-quality emeralds and gold jewelry. Be cautious when buying, and only do so from reputable dealers, ideally with expert recommendations.
- *Leather goods:* The country is a great place to find quality leather products, including clothing, bags, and shoes.
- *Coffee:* Purchase high-quality Colombian coffee to take home with you.
- *Apparel:* You can find great prices on quality clothing, particularly at the large shopping centers in cities like Medellín, which is considered a center for fashion.
- *Art and antiques:* Explore local markets and shops for unique art pieces and antiques.

Please Note: Business hours vary significantly between urban and rural areas. In urban areas, stores are generally open between 9am and 5pm while department stores and large supermarkets generally stay open until around 9pm. In the countryside, businesses and stores are generally open fewer hours and don't necessarily stick to their posted schedules. Also, many businesses close or reduce their hours on Sundays.

CUSTOMS REGULATIONS

Departing for Colombia

If you have just bought a new and expensive digital camera, camcorder, watch, laptop computer or similar item, it will be worth your while to stop at the Customs Office at your international departure

airport and register these items. It usually does not take much time and will save you from the possibility of delays and/or having to pay duty on these items on the return home.

Returning from Colombia

Per the norm, you will need to declare everything that you may have bought in Colombia or did not take with you when you left your home country. Of course, how much you will be permitted to bring home under “duty free” status varies by country and is often determined by the length of your trip. For those traveling from outside of the United States, it is wise to confirm details with the Customs personnel at your departure airport or contact your local Consulate prior to your departure.

Each U.S. citizen may bring back \$800.00 USD worth of “duty free” items (a maximum of \$1,600.00 USD per household) as long as they are in your possession or brought back as accompanied baggage. Duty will be waived on items that you mail home to yourself, if the value is \$200.00 USD or less. Antiques that are at least 100 years old and fine art are considered “duty free.”

Citizens who individually declare between \$800.00 USD and \$1,000.00 USD will be charged a duty on the amount over \$800.00 USD (up to \$1,000.00 USD) by Customs officials at the first point of entry, so remember to keep your receipts handy. The \$800.00 USD “duty free” exemption may include 200 cigarettes (1 carton) or 100 cigars and, if you are over the age of 21, one (1) liter (33.8 ounces) of an alcoholic beverage (beer, wine, liquor, etc.).

Value Added Tax

Value-added tax (VAT) is a consumption tax on goods and services that is levied at each stage of the supply chain where value is added, from initial production to the point of sale. The amount of VAT the user pays is based on the cost of the product minus any costs of materials in the product that have already been taxed at a previous stage.

Colombia has a Value Added Tax (VAT), which applies to services, restaurants, hotels, and most merchandise. Visitors must pay the 19% VAT on services but are entitled to a refund on store purchases (look for the “Tax Free Shopping” signs).

To obtain your refund, keep the receipts for all eligible purchases and present them to the VAT representative at the refund booth in the airport in Colombia. In order to process your claim, you will need to show your passport, an international boarding pass, the retailer’s tax invoice, and the goods purchased. The VAT will be refunded by check or show up as a credit on your credit card statement.

Please Note: If you are qualified to obtain a VAT refund, you should keep your receipts for all of the purchases you made on board the ship and in the ports-of-call. You will need them if a Customs official questions you about an item’s retail value.

MONEY MATTERS

Currency Exchange

The Colombian peso is the official currency of Colombia. Banknotes come in denominations of \$1,000,

\$2,000, \$5,000, \$10,000, \$20,000, \$50,000, and \$100,000. Coins come in 50, 100, 200, 500, and 1,000 pesos. One US Dollar is equivalent to \$3883.42 COP as of October 16, 2025.

If you would like to check the current international rates of exchange, please visit the [XE website](#) or download the [XE Currency App](#) so you can calculate currencies on-the-go!

Credit Cards

The *AmaMagdalena* as well as major businesses, restaurants and stores in urban areas accept major credit cards, such as MasterCard, Visa and American Express. However, some will charge an additional 3% if you use your card, so be sure to ask first. If you pay by cash, you may receive discounts, particularly with smaller merchants.

Please Note: Be sure to take more than one credit card as some shops/vendors may not accept all cards.

As with your ATM card, we recommend that you alert your credit card company that you will be traveling abroad, and plan to use your card(s) while traveling. It is also a good idea to make sure you understand how to take cash advances out on your credit card prior to your departure.

Dynamic currency conversion (DCC) is a separate fee that merchants charge for converting purchases into your home currency. When paying with a credit card, you will be asked if you want to be charged in your home currency or the local currency. Choose the local currency (the Colombian peso), as your credit card company will provide a better exchange rate than the local merchant can offer. When you receive your monthly credit card statement, it will show the converted costs and will reflect the rate of exchange at the time of your purchase.

ATM Access

The ship does not have an ATM machine on board, and they do not exchange US dollars for Colombian pesos or vice versa. It is a good idea to exchange some of your funds at a bank prior to leaving home.

In major hubs along the river, such as Barranquilla and Cartagena, you will find reliable ATMs inside bank branches and shopping malls. Davivienda and Bancolombia are generally considered reliable ATM options. When making a withdrawal your funds will be disbursed in Colombian pesos.

Please Note: The amount that can be withdrawn from your account may vary from bank to bank. To avoid high transactional fees, always choose "without conversion" to be charged in the local currency (COP) at the ATM, not your home currency. Use a card with no foreign transaction fees, withdraw the largest amount possible to reduce the number of transactions, and use ATMs that are part of your bank's international network or partners like Cirrus or PLUS.

Keep in mind that ATM access is very limited or nonexistent in smaller, more remote communities along the river. Do not rely on ATMs being available outside of major towns. Be sure to carry enough Colombian pesos (COP) to cover your expenses in advance.

Please Note: Exercise care, as you would at home, when using ATM's in remote locations.

Shipboard Account

Upon embarkation, you will be asked to provide a Visa, Master Card or American Express credit card number and expiration date, which must be valid through the final day of our voyage. The day before

your cruise ends, you will receive an invoice for any charges you've made since boarding the ship. Please make sure all charges are correct before settling your account at the reception desk. All charges for services provided and products purchased must be settled in cash or the above-mentioned credit cards before final disembarkation.

Gratuities

Gratuities for transfers, tours, cabin attendants, and ship staff are included.

Please Note: Your US-based TUT Travel Staff does not expect or accept gratuities.

TRAVEL INSURANCE

BenchMark Incentives strongly recommends the purchase of travel insurance* before any TUT trip! Travel insurance offers coverage for unforeseen problems, from a cancelled flight to a serious illness—or in rare cases, even an act of terrorism or the financial default of a travel supplier. If you miss a travel connection, even for reasons beyond your control, you are NOT necessarily protected from financial loss unless you have travel insurance. For example, if you encounter mechanical problems, flight delays, or inclement weather that causes you to miss connections, the airline might re-book you, although in many cases (such as bad weather) it is NOT guaranteed (in which case you may either have to purchase an entirely new round-trip ticket or forego the entire prepaid trip without any reimbursement). Travel insurance can cover new flights or provide trip cancellation coverage (for a covered loss), as well as emergency medical expenses and medical transportation. Travel insurance also provides 24-hour “911” emergency travel service, in case a traveler has to change a flight or a hotel room, in addition to assistance with emergency cash transfers, lost baggage, and pre-trip consultation services (travel advisories, passport requirements, inoculation information, etc.).

HOW TO PURCHASE TRAVEL INSURANCE

You can obtain travel insurance from Travel Guard International. To view the various policies offered, log onto [Travel Guard Insurance](#). You will have two options to purchase travel insurance: 1. US and Canadian residents may call Travel Guard directly at 1-800- 826-1300. 2. Visit Travel Guard's website at [Travel Guard Insurance](#) to process the insurance yourself. In this case you will be asked for a travel agent code, please give Travel Guard the code 22735731 as this code will identify your booking with BenchMark Travel Services. Please be sure to read all policy information thoroughly and note that if you have a pre-existing condition you must apply for the insurance within 14 days of the trip deposit date.

Please Note: Travel Guard insurance is only available to US and Canadian residents at this time. If you live elsewhere, please check for such coverage within your home country from independent providers.

PRE-DEPARTURE MAILING

Your travel documents, including your e-ticket receipt (if BenchMark booked your flights), will be sent to you approximately three (3) weeks prior to your departure date.

MORE QUESTIONS?

If you have any questions prior to traveling, please contact BenchMark Incentives at the numbers below. We expect that questions will arise during your stay on the *AmaMagdalena*; therefore, the TUT Travel Staff will be readily available at the Hospitality Desk, located in a convenient area on the ship. If you need assistance, feel free to stop by the Hospitality Desk any day during the trip.

BenchMark Incentives

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